

Recovery Technology Annual Corporate Compliance Report 2018

Recovery Technology Corporate Compliance goals:

1. Ensure that Recovery Technology complies with all federal and state statutes.
2. Ensure claims for services rendered are submitted accurately and timely.
3. Ensure agency practices protect against fraud, abuse and waste.
4. Ensure corporate leadership maintains up-to-date knowledge of law and standards applicable to Recovery Technology's scope of practice.
5. Ensure corporate leadership maintains up-to-date knowledge of corporate performance under this plan.
6. Ensure that services provided to Recovery Technology's consumers are reasonable and necessary.
7. Ensure that documentation of services provided to Recovery Technology consumers is timely, accurate and complete.
8. Guard against employees and contract workers providing or accepting improper inducements, kickbacks and/or self-referrals.
9. Guard against employees and contract workers behaving in an unethical manner.

Outcomes for 2018:

In April, 2018, Recovery Technology underwent its CARF accreditation survey. The survey assessed Recovery Technology's compliance with CARF standards and included several programs/populations including: ACT, case management/supports coordination with adults, case management/supports coordination with children and adolescents, outpatient mental health treatment of adults and outpatient mental health treatment of children and adolescents. Results of the CARF survey highlighted multiple strengths of the company and resulted in a three-year, full accreditation. Recovery Technology's Quality Improvement Plan (QIP) was submitted to CARF and the agency will be working to improve in areas suggested by the reviewers.

During January, 2018, Michigan Fidelity Assessment and Support Team (MiFAST) completed an Assertive Community Treatment (ACT) and Integrated Dual Disorder Treatment (IDDT) fidelity audit at Recovery Technology. The purpose of the audit was to measure Recovery Technology's adherence to the evidence-based model for ACT and IDDT services. Results for ACT suggested that program was a "good implementation" of the ACT model. The results for IDDT suggested that the program was a "fair implementation" of the IDDT model. The programs are taking steps to implement suggestions from the audit to further enhance the fidelity of the programs.

In 2018 Recovery Technology program directors continued to conduct internal clinical audits on within individual departments. Results of these audits are given to clinicians to review. Copies of these audits are also given to Recovery Technology's CEO for review. Any trends were brought to the QI team and staff meetings so that employees could be made aware the need to adjust practices to resolve errors.

Recovery Technology did not receive any corporate compliance violations from Lifeways CMH in 2018. There were no formal, internal corporate compliance complaints made within Recovery Technology during this year.

Monitoring of HHS-OIG's list of excluded individuals and entities was continued on a monthly basis for employees, medical staff and contractors. No concerns were found in this area during 2018.

All current staff at Recovery Technology continue receive training on corporate compliance annually and as necessitated by audit results. All new employees were trained on policies and procedures related to corporate compliance upon hire.