

Recovery Technology Annual Corporate Compliance Report 2017

Recovery Technology Corporate Compliance goals:

1. Ensure that Recovery Technology complies with all federal and state statutes.
2. Ensure claims for services rendered are submitted accurately and timely.
3. Ensure agency practices protect against fraud, abuse and waste.
4. Ensure corporate leadership maintains up-to-date knowledge of law and standards applicable to Recovery Technology's scope of practice.
5. Ensure corporate leadership maintains up-to-date knowledge of corporate performance under this plan.
6. Ensure that services provided to Recovery Technology's consumers are reasonable and necessary.
7. Ensure that documentation of services provided to Recovery Technology consumers is timely, accurate and complete.
8. Guard against employees and contract workers providing or accepting improper inducements, kickbacks and/or self-referrals.
9. Guard against employees and contract workers behaving in an unethical manner.

Outcomes for 2017:

During the year of 2017 Lifeways Community Mental Health completed an assertive community treatment (ACT) fidelity audit at Recovery Technology. The purpose of the audit was to assure that Recovery Technology had adhered to the evidence-based model for ACT services. The on-site portion of the audit was completed in December 2017 and full results are pending. However, the auditors had made favorable remarks on the program while they were present. No additional audits were conducted by other funding sources in 2017

In 2017 Recovery Technology program directors continued to conduct internal clinical audits on within individual departments. Results of these audits are given to clinicians to review. Copies of these audits are also given to Recovery Technology's CEO for review. Any trends were brought to staff meetings so that employees could be made aware the need to adjust practices to resolve errors.

Recovery Technology did not receive any corporate compliance violations from Lifeways CMH in 2017. There were no internal corporate compliance complaints made within Recovery Technology during this year.

All current staff at Recovery Technology continue receive training on corporate compliance annually and as necessitated by audit results. All new employees were trained on policies and procedures related to corporate compliance upon hire.